

# Extended Warranties

## PLAN A

### In order to be eligible for cover under this Warranty Your Vehicle:

Must be less than 6 years old and have less than 80,000 miles on the odometer at the start date of the Warranty

### WHAT PARTS ARE COVERED?

All mechanical and electrical parts and/or components other than those specifically listed as excluded within the terms and conditions. Mechanical Breakdown is the sudden and unforeseen failure of a warranted part, not caused by wear and tear, normal deterioration or negligence.

## PLAN B

### In order to be eligible for cover under this Warranty Your Vehicle:

Must be less than 10 years old and have less than 130,000 miles on the odometer at the start date of the Warranty.

### WHAT PARTS ARE COVERED?

We will pay for specific replacement parts and labour should your vehicle require repairs following a sudden Mechanical Breakdown. The component areas covered are listed below:

- Engine
  - Provided there is proof that the manufacturer's replacement recommendations have been complied with, and they are free from oil contamination
- Gearbox
- Drive System (front/rear)
- Brakes
  - Excluding brake discs, brake pads and brake linings/shoes
- Steering
- Fuel Pump
- Cooling System
- Propshaft
- Casings
  - Provided damage has been caused to the cylinder block, gear box and axle, as a direct result of a mechanical failure of a Warranted Part.
- Electronic control unit
- Air conditioning (factory fitted)
  - Pump, evaporator, condenser, magnetic clutch and valves
- Electrics
- Suspension

### CarShop Cardiff

Penarth Road  
Cardiff CF11 8TT

### CarShop Doncaster

Trax Park, Decoy Bank South  
Doncaster DN4 5PD

### CarShop Northampton

Ravens Way, Crow Lane Industrial Estate  
Northampton NN3 9UD

### CarShop Norwich

73 Whiffler Road  
Norwich NR3 2AW

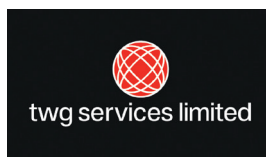
### CarShop Swindon

Penny Lane, Drakes Way  
Swindon SN3 3BW



FREEPHONE  
**0800 130 3215†**

Administered by:



The Aspen Building, Floor 2, Vantage Point Business Village,  
Mitcheldean, Gloucestershire GL17 0AF. Telephone: 0330 100 3282

†Calls may be recorded and monitored for training purposes.



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warranty

## VEHICLE ASSISTANCE

If a repair to Your Vehicle is necessary under this Warranty You may benefit from the following:

### CAR HIRE

Costs for car hire for up to 7 days at a maximum of £50 per day (inclusive of VAT) will be included subject to the following conditions:

You accept responsibility for the entire cost of the first 24 hours of car hire; and

The cost of the car hire is within the overall Warranty claim limit; and

The failure has completely disabled the Vehicle; and

The hired vehicle is of a like kind and quality; and

The hire period is limited to the period the Vehicle is in the workshop undergoing repairs or a maximum of 7 days, whichever is less; and

The daily amount includes VAT but excludes fuel and insurance.

### CONTINENTAL USE

The Warranty shall apply whilst Your Vehicle is in any country of the EU or European Free Trade Association (EFTA) for a period of not more than 60 days in any 12 month period.

The following parts are not covered on both Plan A and Plan B Warranties:

#### General

- i. All bodywork, handles and hinges, interior/exterior trim, brightwork, paint, glass, weather-strips, rubber seals, sheet metal, sun roof panels, carpets, seat belts including pre tensioners wiper arms/blades, wheels and tyres, wheel alignment/balancing, adjustments.
- ii. Service items – service items and other components subject to routine maintenance or periodic repair or replacement.
- iii. Items which do not form part of the Manufacturer's original specifications of the Vehicle.

**Timing belts** – Unless there is proof that the Manufacturer's replacement recommendations have been complied with, and they are free from oil contamination.

**Casings** – Unless damage has been caused to the cylinder block, gearbox and axle, as a direct result of the failure of a Warranted Part.

**Working materials** – Unless working materials and supplies such as oils, filters and anti-freeze are required as a direct result of the failure of a Warranted Part.

**Clutch** – Where the condition is due to wear and tear or the clutch is burnt out.

**Brakes** – Brake discs, brake pads, brake linings/shoes.

**Contaminated Fuel** – The clearing of fuel lines, filters, injection systems, carburettors and pumps/nozzles and any resulting damage to included components from the use of contaminated or incorrect grade fuel.

**Electrics** – Bulbs, lamps/lenses (if the vehicle is fitted with adaptive lighting and the sensor fails, then the Warranty will pay for a replacement light unit), batteries, fuses, wiring harness, wiring terminals and remaking of disturbed electrical connections, car telephones. Any in-car entertainment units, unless factory fitted where We will pay up to £50 including VAT on each occasion.

**Miscellaneous Items** – Water ingress, exhaust system (with the exception of the catalytic convertor an diesel particulate filter which is included where the Vehicle is under 5 years old, with less than 60,000 miles registered on the odometer at the date of the Mechanical or Electrical Breakdown), auxiliary drive belts, brackets, mountings, tappings, supports, fixings and fastening devices, fuel tank, corrosion, rubber hoses, pipes and unions and air bags, decarbonisation and failures caused by the build up of carbon deposits (including burnt valves).

A full list of excluded parts and circumstances when you cannot claim are included in the Warranty Terms and Conditions.

## HOW TO MAKE A CLAIM

Book your vehicle in to a CarShop Service Centre on 0800 130 3215 or contact the CarShop store that you purchased your vehicle from.

You must report any Mechanical Breakdown within 7 days of the incident occurring.

If you suspect a failure, DO NOT continue to use the Vehicle. This may aggravate the problem and cause greater damage, for which We will not be liable. DO NOT proceed with repairs until they have been authorised by the Administrator.



**COMPLIMENTARY COMPREHENSIVE RAC BREAKDOWN COVER (RRP £149.99\*) IS ADDED TO YOUR COVER AT NO EXTRA COST.**

**Roadside Rescue:** 24/7 breakdown cover. We'll fix your Vehicle at the roadside, as long as you're over 1/4 mile away from home. Included a 10 mile tow to a destination of your choice, local garage or a place of safety if your car cannot be fixed at the roadside.

**Recovery:** We'll take you, up to 7 passengers and your car to your chosen destination anywhere in mainland UK.

**At Home Rescue:** We'll attend if your car breaks down at home, or within 1/4 mile of your house. You can even book a time for us to come and fix your car.

#### PLUS

**Onward Travel:** Enhance your options in the event of a breakdown. We will provide a courtesy car, hotel, accommodation or alternative transport for you and up to 7 passengers.